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	•			Group Art Unit				
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Sheet	1	of	2	Attorney Docket Number	FMC 1438 PUS / 201-1431			

	U.S. PATENT DOCUMENTS								
Examiner Initials	Cite No.1	U.S. PATENT D	COCUMENT Kind Code ² (if known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear			
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Examiner Signature	/Gerardo Araque Jr/	Date Considered	10/26/2006
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considered, include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that Issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁴ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁴ Applicant is to place a check mark here if English language Translation is attached.



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¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁴ Applicant is to place a check mark here if English language Translation is attached.

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¹Unique citation designation number. ²Applicant is to place a check mark here if English language Translation is attached.



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¹Unique citation designation number. ²Applicant is to place a check mark here if English language Translation is attached.



ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18 Stylesheet Version v18.0

Title of Invention

ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE SERVICE APPOINTMENTS, AND CHECKING VEHICLE SERVICE STATUS

Application Number:

10/064962

Confirmation Number:

7006

First Named Applicant:

David Ford

Attorney Docket Number: 201-1431

David Ford

Art Unit:

3629

Examiner:

Michael J. Fisher

Search string:

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or 20020022980 or 20020032588 or

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20020073012 or 20020103583 or 20020107716

or 20020111844 or 20020120485 or

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or 20030004776 or 20030009360).pn.

US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
GA	1	5920846	1999-07-06	Storch et al.]		
GA	. 2	6085166	2000-07-04	Beckhardt et al]		
GA	3	6101480	2000-08-08	Conmy et al.]		
GA	4	6389454	2002-05-14	Ralston et al.]		

US Published Applications

Not : Applicant is not required to submit a paper copy of cited US Published Applications

init	Cite.No.	Pub. No.	Dat	Applicant	Kind	Class	Subclass
GA	1	20020022980	2002-02-21	Mozayeny et al.			İ
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GA 2		20020032588	2002-03-14	Glazer et al.
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	17	20030009360	2003-01-09	Chaudhary et al.

Signature

Examiner Name	Date		
/Gerardo Araque Jr/	10/26/2006		

Group Art Unit:3629

Examiner: Michael J. Fisher

IN THE UNITED S TENT AND TRADEMARK OFFICE

pplication of:

DAVID JOHN FORD, et al.

Serial No.:

10/064,962

Filed: September 4, 2002

ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON SERVICE NEEDS, FACILITATING

THE SCHEDULING OF VEHICLE SERVICE APPOINTMENTS,

AND CHECKING VEHICLE SERVICE STATUS

Attorney Docket No.: FMC 1438 PUS / 81046134

INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment Commissioner for Patents U.S. Patent & Trademark Office P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In compliance with the duty of disclosure under 37 C.F.R. § 1.56 and § 1.97-1.98, the experimental use of the invention disclosed below is being submitted for consideration by the Examiner.

While this Statement is being filed in compliance with the duty of disclosure, the disclosure of experimental use is not to be construed as an admission that any of this activity is "material" as defined under 37 C.F.R. § 1.56(b). To the contrary, there is no bar under the "public use" provision of 35 U.S.C. § 102(b) because the use was experimental.

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this paper, including all enclosures referred to herein, is being deposited with the United States Postal Service as first-class mail, postage pre-paid, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, U.S. Patent & Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 on:

January 24, 2005

Date of Deposit

Matthew M. Jakubowski Name of Person Signing

Signature

Applicants filed the Application on September 4, 2002. During the time period of July 11, 2001 to May 21, 2002 (otherwise referred to as "the precritical period"), experimental use activities occurred with respect to subject matter disclosed and claimed in the Application in the form of experimental software development. The primary purpose of these activities was to ascertain whether the experimental software referenced to as Virtual Service Advisor (VSA) would answer its intended purpose of providing an online method and system for advising customers on service needs, facilitating the scheduling of vehicle service appointments, and checking vehicle service status. La Bounty Mfg. v. United States Int'l Trade Comm'n, 22 USPQ 833, 838 (Fed. Cir. 1992). Applicants did not determine that the invention would work for its intended purpose until after the precritical period. RCA Corp. v. Data Gen. Corp., 12 USPQ2d 1449, 1453 (Fed. Cir. 1989). Applicants enclose the Declaration of Kenneth J. McCaffrey, an inventor, in support of the experimental nature of the activities during the precritical period. Consideration and entry into the record of this disclosure is respectfully requested.

Respectfully submitted,

DAVID JOHN FORD, et al.

By:

Matthew M. Jakubowski

Reg. No. 44,801

Attorney for Applicants

Date: January 25, 2005

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